

Take 5 to Get Wise... about how the Division of Insurance can help you.

Division of Insurance

The Colorado Division of Insurance (DOI) is the designated consumer protection agency for Colorado's insurance-buying public.

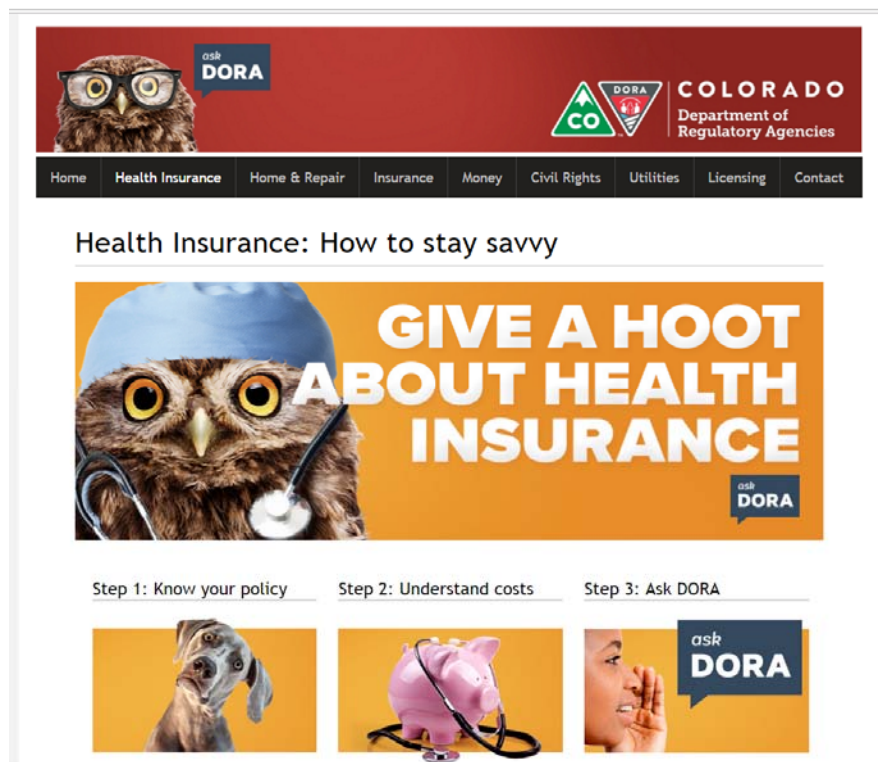
DOI regulates the insurance industry.

- Ensures companies follow State and federal laws and maintain sufficient funds so they can pay consumers' claims.
- Licenses and regulates the professionals who sell insurance to Colorado consumers.
- Creates a regulatory environment that ensures a competitive marketplace for insurance companies in Colorado, resulting in better access and choices for consumers.

DOI provides consumer information and investigates consumer complaints.

- Works to ensure consumers receive the benefits for which they have paid. Can act on behalf of consumers when insurance companies do not follow insurance regulations or laws.
- An information resource about insurance in Colorado; works to educate consumers.
- Answers consumers' questions, helping them to understand their roles and responsibilities with insurance, as well as the roles and responsibilities of insurers and agents.

Consumers with questions, concerns or complaints can contact the Division of Insurance at 303-894-7490 / 1-800-930-3745, or visit AskDORA.colorado.gov.



The screenshot shows the AskDORA website interface. At the top, there is a navigation bar with the "ask DORA" logo on the left and the Colorado Department of Regulatory Agencies logo on the right. Below the navigation bar is a menu with links for Home, Health Insurance, Home & Repair, Insurance, Money, Civil Rights, Utilities, Licensing, and Contact. The main content area features a large orange banner with the text "GIVE A HOOT ABOUT HEALTH INSURANCE" and an image of an owl wearing a blue surgical cap and a stethoscope. Below the banner, there are three steps: "Step 1: Know your policy" with an image of a dog, "Step 2: Understand costs" with an image of a pink piggy bank, and "Step 3: Ask DORA" with an image of a woman shouting. The "ask DORA" logo is also present in the bottom right corner of the banner area.